



Supporting Children and Young People with Heart Disorders

Zak's Haven Booking Form

Holiday Dates Requested

Please enter the dates you wish to book here. We will attempt to honour your first choice if possible, but this may not be possible if this period is already booked. Therefore we advise that a second choice is also listed. Booking periods available are Friday - Friday, Friday - Monday and Monday - Friday.

1st Choice From _____ To _____

2nd Choice From _____ To _____

Child/Young Person's Details (who has diagnosed heart condition)

Name: _____ Age: _____

Parent / Carer / Guardian Details

Address: _____

Postcode: _____

Telephone No: _____ Mobile: _____

Email Address: _____

If referred, name of Cardiac Liaison Nurse: _____

(Referrals will only be accepted by confirmation from named CLN)

Do you require the use of the following during your stay?:

Travel Cot: Y / N High Chair: Y / N

Details of Accompanying People (Please enter ages of any children)

Full Name	Relationship to Child/Young Person	Age
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please note that the maximum amount of people for any overnight stay is six (this includes any children, but excludes a baby sleeping in travel cot).

Cost

Unless referred, details of cost are listed below:

Description	Amount	
Deposit (needed to confirm booking)	£20	
£25 per night (Friday to Friday)	£175	- deposit = £155
£25 per night (Friday to Monday)	£75	- deposit = £55
£25 per night (Monday to Friday)	£100	- deposit = £80

The full cost must be paid 4 weeks before arrival. Any cancellation made more than 7 days before confirmed arrival will be fully refunded. Less than 7 days notice will be the cost minus the deposit.

Declaration

I declare that I am over 18 years of age, agree to be held responsible for the cost of the stay and agree with the terms and conditions of the contract attached.

Signed: _____

Date: _____

Once completed and signed, please return the form to the address below along with the deposit (paid either direct into our account, PayPal or by cheque).

The Zak Scott Braveheart Foundation, 23 Ladyford Avenue, Kilwinning, Ayrshire, KA13 6DR

Website: www.zakscottbraveheartfoundation.org.uk

Email Address: roz34@sky.com

Terms and Conditions of Contract

General

- The contract is made between the person signing the booking form (the 'guest') and the owner of 'Zak's Haven' – The Zak Scott Braveheart Foundation (the 'owner').
- The acceptance of a booking creates a Contract between the guest and the owner of the property subject to these terms and conditions.
- Once the completed booking form and deposit have been received, the booking is then secure.

Accommodation

- Details of those who will be occupying the caravan must be entered on the Booking Form. Zak's Haven is designed for the comfort of 6 people(excluding travel cot), and this number must not be exceeded without permission from The Zak Scott Braveheart Foundation.
- Breakages must be reported immediately and a charge may be made.
- There is no extra charge for electricity or heating.
- Bed linen and towels (hand towels and tea towels only) supplied. Towels for showering and swimming are not included but can be rented from Holiday Park.
- A travel cot and high chair can be made available at no extra charge, but please ensure you mention when booking - we request that you provide bedding for the cot.
- The caravan is strictly non-smoking. Smokers are permitted to smoke outside, but this must be at least 2 metres from the door and butt ends extinguished safely and disposed of.
- No pets allowed at any time.
- If you have any particular requirements, please call to check details.
- Please note that some noise may be experienced by some guests from the traffic bypassing the Holiday Park. We hope that the view and location of the van somewhat makes up for any disturbance caused.

Arrival and Departure

- Guests should arrive no earlier than 4pm (16:00), and must vacate the property by 10am (10:00) at the latest. Please adhere to this as this allows time for the property to be fully cleaned and prepared for the next guests.
- Payments and Bookings
- A deposit of £20 is payable with your booking.
- The balance must be paid no later than 4 weeks before the start of the holiday. In the event of full payment not being received, The Zak Scott Braveheart Foundation will be free to re-let the caravan. Full payment must accompany bookings made less than 4 weeks before arrival.
- Deposits, balances and full payments can be made by cheque payable to The Zak Scott Braveheart Foundation.
- We are also able to take credit/debit card payments for deposits, balances and full payments via PayPal. There is a link on our website.
- In the event of you being unable to take your holiday, you should inform us immediately. If a holiday is cancelled with more than 7 days notice, a full refund will be given. If a holiday is cancelled less than 7 days before the start of a holiday, the deposit will be forfeited and the remaining balance refunded.

Guest's Obligations

- The Guest agrees to take good care of the property, to leave it clean and tidy on departure, and to pay for any losses or damage to the property. The Zak Scott Braveheart Foundation reserve the right to make an extra charge for cleaning if the property is not left in a satisfactory condition.
- The Guest agrees to permit the owners and their agents access to the property and agrees to report any problems immediately so that they can be resolved quickly.
- Personal Property and Personal Injury
- No responsibility will be accepted for the loss of or damage to any vehicle or its contents, whilst parked or manoeuvring on the owner's property. No responsibility will be accepted for the loss or damage to any guest's baggage and/or personal belongings whilst using the owner's property. In addition, the owner will not accept any responsibility for injury to guests, their guests or third parties.

Our Guarantee

- The Zak Scott Braveheart Foundation take every care to ensure that Zak's Haven is to a good standard, so if there are any problems please let us know and every effort will be made to resolve any issues as quickly as possible.